

NEW  **VOICE**



Microsoft Teams

**Optimized Alarm Workflow:
The MobiCall interface with MS Teams**



MS Teams feat. MobiCall



Reach people where they are: With the MS Teams interface to MobiCall.

Microsoft (MS) Teams is a software that enables collaboration between small and large groups, departments and companies. The tool enables video conferencing and calls, chats, and document storage and sharing. It is the ultimate communication tool for a dynamic and mobile workforce.

MobiCall integration with MS Teams has reached a milestone for employee safety by allowing alerts to be sent to individuals, groups and channels - whether it's in emergency situations such as evacuations or regular technical monitoring alerts.





Benefits



Mobility

With the App users can receive Alarms whether on the go or at their desk*

*If pop-ups and mobile notifications are enabled



Ease of Use

Your employees know how to use MS Teams already. And the installation is done in 30 minutes



Flexibility

Send Alarms to Individuals or Channels depending on Intent



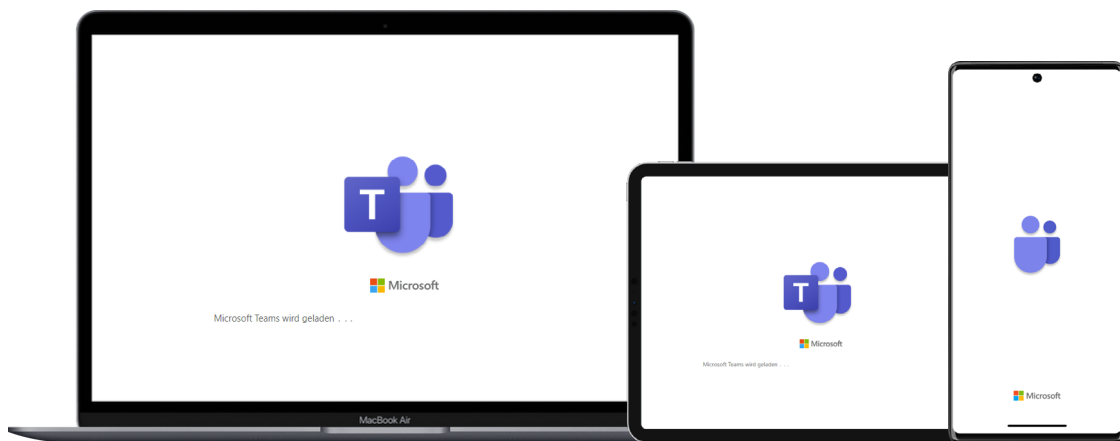
Tailor-Made

Customize the Alarm Texts and Voice Messages as well as the Image Attachments



Investment Security

Flexibility for the Future, seamless Integration with existing Systems and Communication Infrastructure while optimizing operating costs





Area of Application



Fire Alarm and Evacuation

Recipients are informed via text and a visual evacuation plan

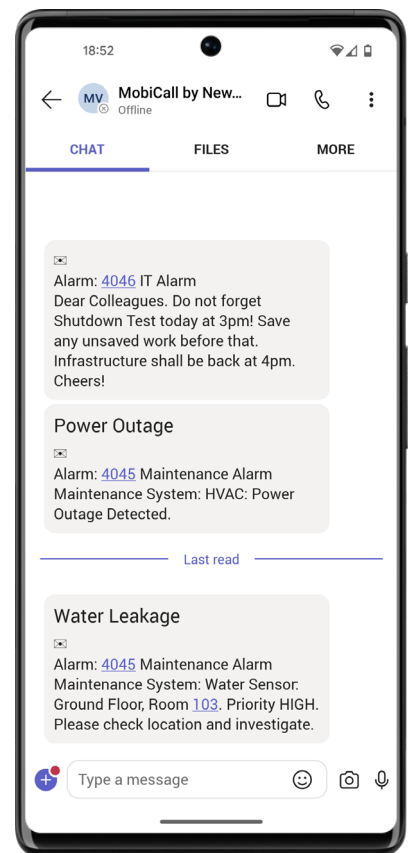
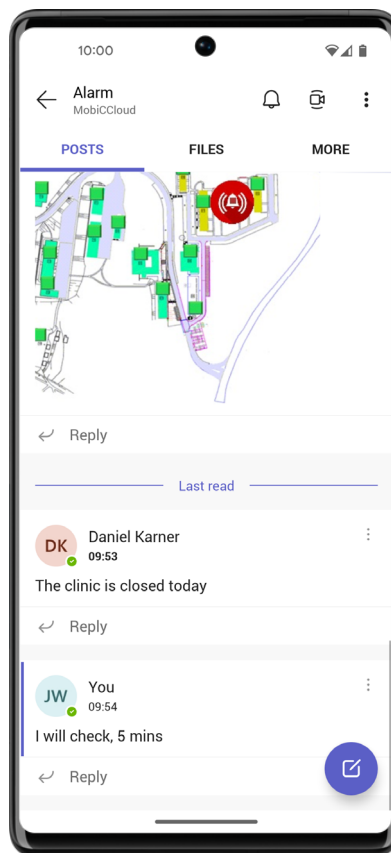
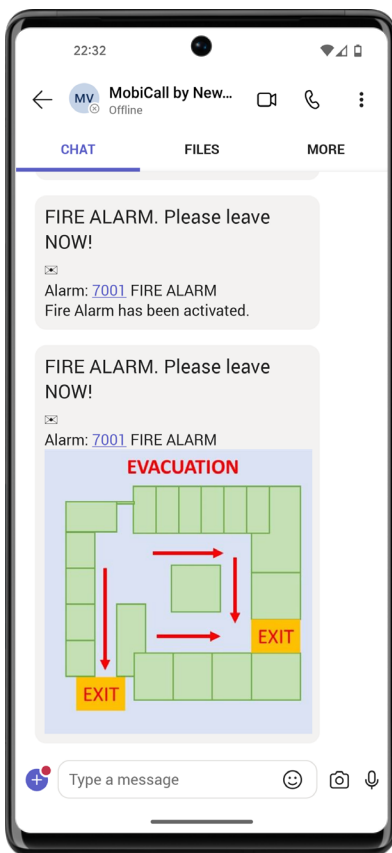


Facility Management

Individual configuration of critical thresholds, for example gas levels or server room temperature



Disaster and Mass Alarming





Key Features



Send Notifications

Notifications can be sent to existing or new, dynamic channels to reach as many users as possible



Live Chat

Exchange incident Informations together with other Teams recipients in the chat



Receive Text & Voice Messages

Send and receive voice or text messages



Alarm Repetition

Recipients are notified till reached. Confirm- and Reject feature available *



Pop-Up Alarms

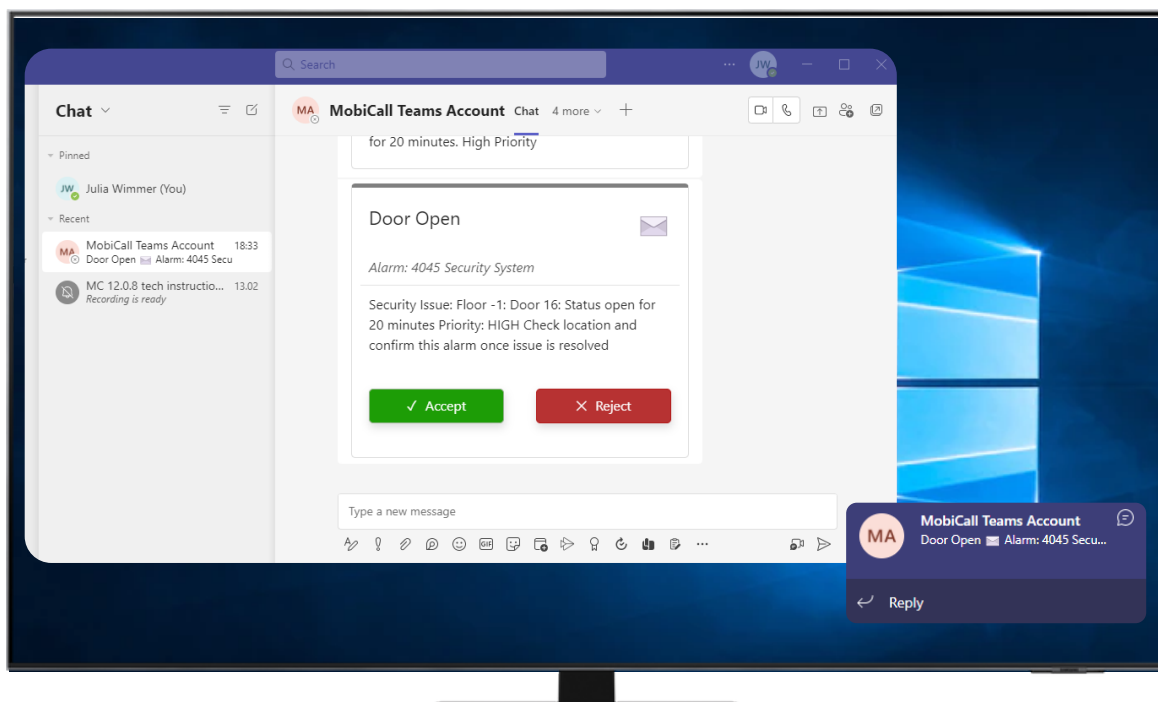
Receive alarms through pop-up messages at your device



Attachments

Predefined images can be attached to alarms

*Feature availability depending on customer environment





Key Features



License Included

Pay Interface with MobiCall once for up to 50 users



Security

MobiCall WatchDog monitors the functionality of the interface at all times



Presence

Check on user presence status via 3rd party system



NVXperience

The dashboard generator allows you to design your own alarm central with the most important information and action items on one screen.

The web interface can be used for visualization and for for intervening in the alarm process.

NEW VOICE MobiCall Message Centre for Crisis and Mass Alarming Help

Quick Launch

- Loudspeaker
Evacuation MALL
- Loudspeaker
Evacuation CINEMA
- Team Conference
CODE RED
- Team Conference
CODE PURPLE
- Alarm Map
- Group Messenger

Messenger

Alarm Text

Team, we are having power issues this morning that shall be resolved at 11am.

Load Text: Choose Example to edit...

Send as: Voice Call
 Message
 E-Mail

Priority: (click to change) ! Normal: No Confirmation required

Recipients

Date and Time	Alarm Name	Recipient Group	Launched by	Status
03.02.2023 20:45:09	Water Sensor 303/1	Maintenance	Contact Controller	running
03.02.2023 20:11:16	Security: Door	Security - Night	Security Interface	confirmed
03.02.2023 18:05:29	Closing Procedure	Mall - Standby T2	Operator: G.Paul	executed

Double Click for Detailed Alarm Report





The Three Requirements



1.

MobiCall

Available from MobiCall Release 12

2.

Microsoft Teams

MS Teams License with Azure company environment must be in use

3.

Internet Access

Mobicall Internet Access must be ensured
(via SSL encrypted connection)





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