# Microsoft Teams

**Optimized Alarm Workflow:**
**The MobiCall interface with MS Teams**

# MS Teams feat. MobiCall

**Reach people where they are:**
**With the MS Teams interface to MobiCall.**

Microsoft (MS) Teams is a software that enables collaboration between small and large groups, departments and companies. The tool enables video conferencing and calls, chats, and document storage and sharing. It is the ultimate communication tool for a dynamic and mobile workforce.

MobiCall integration with MS Teams has reached a milestone for employee safety by allowing alerts to be sent to individuals, groups and channels - whether it's in emergency situations such as evacuations or regular technical monitoring alerts.

# Benefits

## Mobility

With the App users can receive Alarms whether on the go or at their desk*

*If pop-ups and mobile notifications are enabled

## Ease of Use

Your employees know how to use MS Teams already. And the installation is done in 30 minutes

## Flexibility

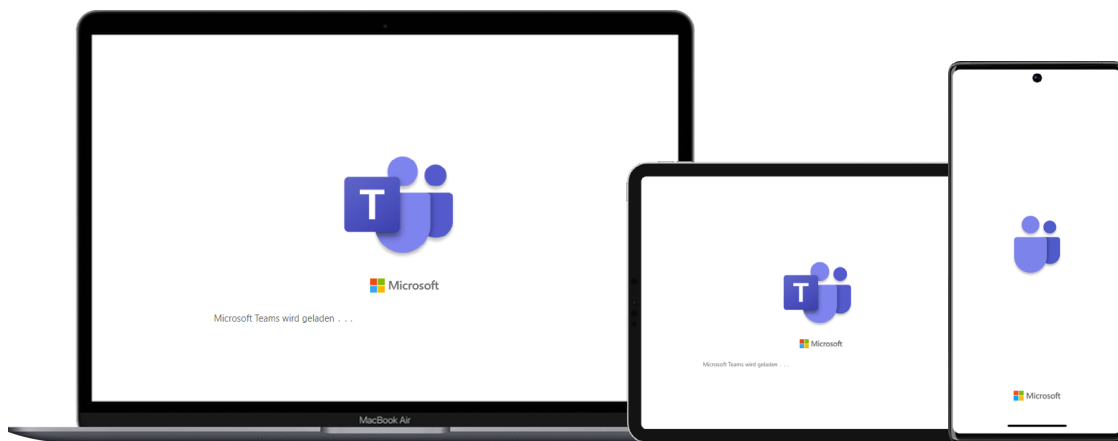Send Alarms to Individuals or Channels depending on Intent

## Tailor-Made

Customize the Alarm Texts and Voice Messages as well as the Image Attachments

## Investment Security

Flexibility for the Future, seamless Integration with existing Systems and Communication Infrastructure while optimizing operating costs

# Area of Application



## Fire Alarm and Evacuation

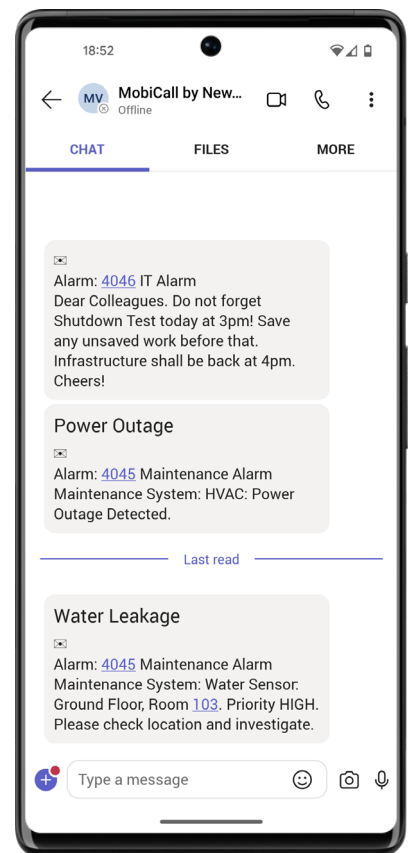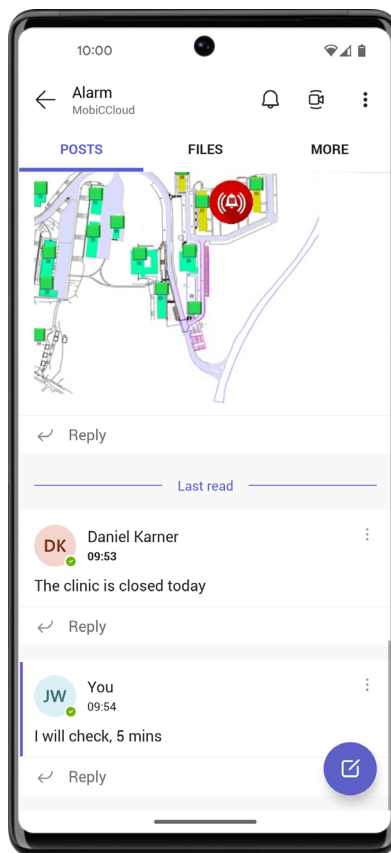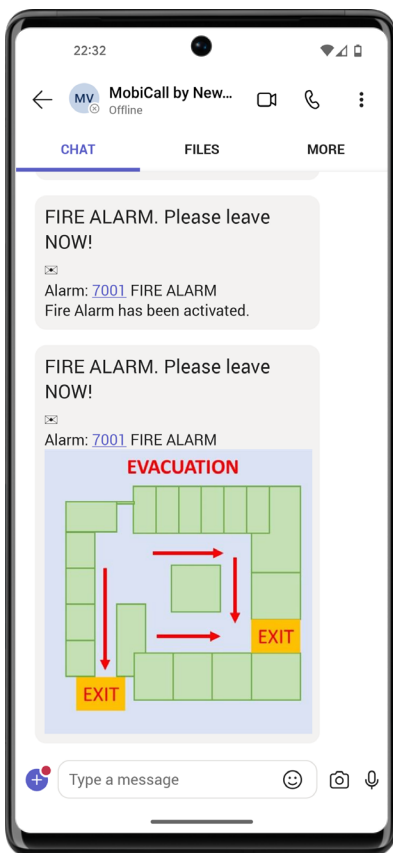Recipients are informed via text and a visual evacuation plan

## Facility Management

Individual configuration of critical thresholds, for example gas levels or server room temperature

## Disaster and Mass Alarming

### Phone 1

22:32

**MobiCall by New...**
Offline

CHAT    FILES    MORE

FIRE ALARM. Please leave NOW!

Alarm: 7001 FIRE ALARM
Fire Alarm has been activated.

FIRE ALARM. Please leave NOW!

Alarm: 7001 FIRE ALARM

**EVACUATION**

EXIT

EXIT

Type a message

### Phone 2

10:00

**Alarm**
MobiCCloud

POSTS    FILES    MORE

↩ Reply

— Last read —

**DK** Daniel Karner
09:53

The clinic is closed today

↩ Reply

**JW** You
09:54

I will check, 5 mins

↩ Reply

### Phone 3

18:52

**MobiCall by New...**
Offline

CHAT    FILES    MORE

Alarm: 4046 IT Alarm
Dear Colleagues. Do not forget Shutdown Test today at 3pm! Save any unsaved work before that. Infrastructure shall be back at 4pm. Cheers!

**Power Outage**

Alarm: 4045 Maintenance Alarm
Maintenance System: HVAC: Power Outage Detected.

— Last read —

**Water Leakage**

Alarm: 4045 Maintenance Alarm
Maintenance System: Water Sensor: Ground Floor, Room 103. Priority HIGH. Please check location and investigate.

Type a message

# Key Features

## Send Notifications

Notifications can be sent to existing or new, dynamic channels to reach as many users as possible

## Live Chat

Exchange incident Informations together with other Teams recipients in the chat

## Receive Text & Voice Messages

Send and receive voice or text messages

## Alarm Repetition

Recipients are notified till reached. Confirm- and Reject feature available *
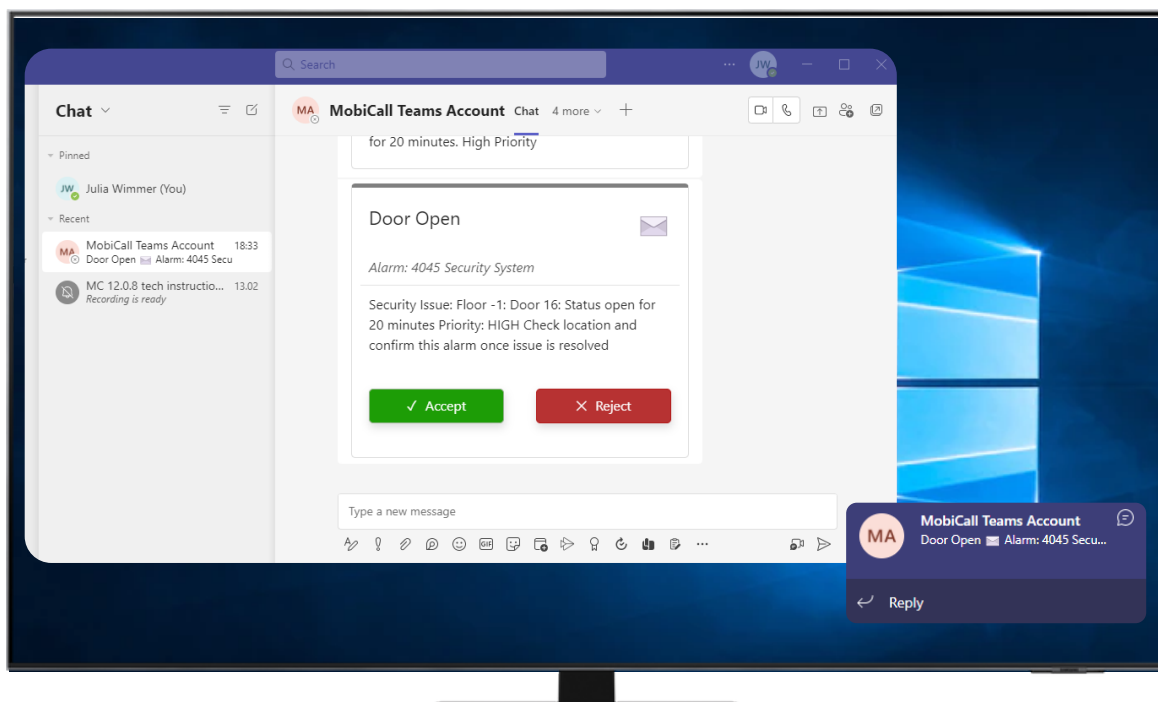
## Pop-Up Alarms

Receive alarms through pop-up messages at your device

## Attachments

Predefined images can be attached to alarms

*Feature availability depending on customer environment

# Key Features

### License Included
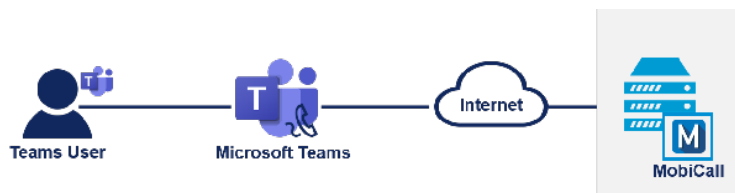Pay Interface with MobiCall once for up to 50 users

### Security
MobiCall WatchDog monitors the functionality of the interface at all times

### Presence
Check on user presence status via 3rd party system

Teams User — Microsoft Teams — Internet — MobiCall

## NVXperience

The dashboard generator allows you to design your own alarm central with the most important information and action items on one screen.
The web interface can be used for visualization and for for intervening in the alarm process.

NEW VOICE  MobiCall Message Centre for Crisis and Mass Alarming  Help

### Quick Launch
- Loudspeaker Evacuation MALL
- Loudspeaker Evacuation CINEMA
- Team Conference CODE RED
- Team Conference CODE PURPLE
- Alarm Map
- Group Messenger

### Messenger

Alarm Text
Team, we are having power issues this morning that shall be resolved at 11am.

Load Text: Choose Example to edit...

Recipients

Send as
- [x] Voice Call
- [ ] Message
- [ ] E-Mail

Priority: (click to change)
Normal: No Confirmation required

| Date and Time | Alarm Name | Recipient Group | Launched by | Status |
|---|---|---|---|---|
| 03.02.2023 20:45:09 | Water Sensor 303/1 | Maintenance | Contact Controller | running |
| 03.02.2023 20:11:16 | Security: Door | Security - Night | Security Interface | confirmed |
| 03.02.2023 18:05:29 | Closing Procedure | Mall – Standby T2 | Operator: G.Paul | executed |

Double Click for Detailed Alarm Report

## 1.

### MobiCall
Available from MobiCall Release 12

## 2.

### Micrososft Teams
MS Teams License with Azure company enviroment must be in use

## 3.

### Internet Access
Mobicall Internet Access must be ensured
(via SSL encrypted connection)

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