

MobiCall.App

Alarm Solutions at your fingertips



MobiCall.App features



Our team of developers at New Voice has created a mobile app which allows our clients to have a hands-on 24/7 capability to overview, control, receive and solve all possible alarm situations. The MobiCall.App is a software solution in which New Voice has put all of its 30 years and 7000 implemented projects of experience into one platform.



Trigger and receive alarms

On MobiCall.App, you can receive and trigger an unlimited number of alarms which are associated to your company. This allows you to control and overview your alarms easily at your fingertips.



Realtime monitoring

With MobiCall.App you will always have an online overview of who reacted to alarms. This helps you to analyze the current situation.



Alarms dashboard

On MobiCall.App you have a complete overview of your dashboard and all different setups and layouts which suits your company needs.



Alarms history

On Mobicall.app you have a complete overview of alarms and triggers history: when and what happened, who reacted, who solved the problem and many other historical data.



MobiChat

You can not only trigger and receive alarms, but you are able to chat online real-time with people who are reacting and solving the specific problem. This gives you a complete hands-on capability 24/7.



Groups

On MobiCall.App you can create separate groups who will be responsible for different places, situations, triggers and alarms.



Evacuation plans

Our app allows you to pull up the evacuation plans once they are needed to provide the crucial information for people involved. This feature can be a life saver.



Positioning

MobiCall.App offers you a simple way to locate an asset or a person like a lone worker in a closed room, warehouse, or factory. Technologies such as Bluetooth, GPS, DECT or WiFi help you locate the alarm trigger.

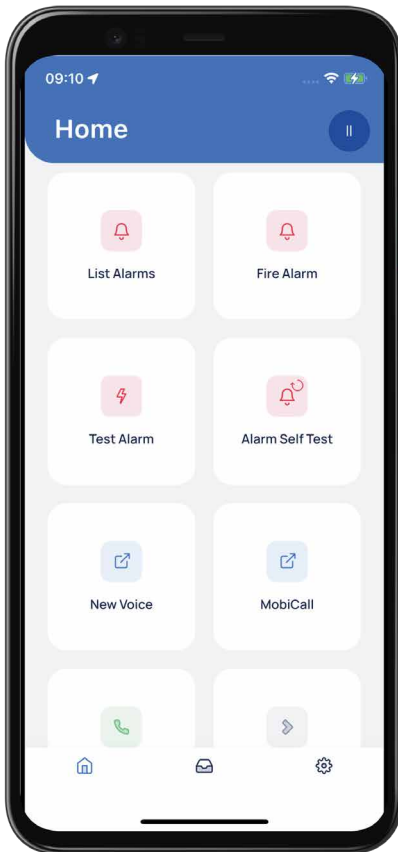


Lone worker protection

MobiCall.App provides the crucial "Verticality Loss" capability which allows you to look after your lone workers and provide help if needed – even without an active alarm trigger.



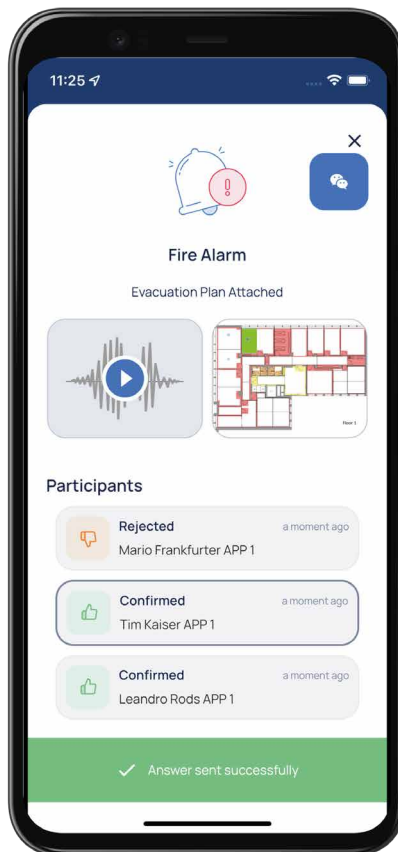
Trigger and receive alarms Real time monitoring



1

MobiCall.App provides a smooth and user-friendly way to receive messages and other information regarding your recent events. You can easily adjust the ring tones and volume.

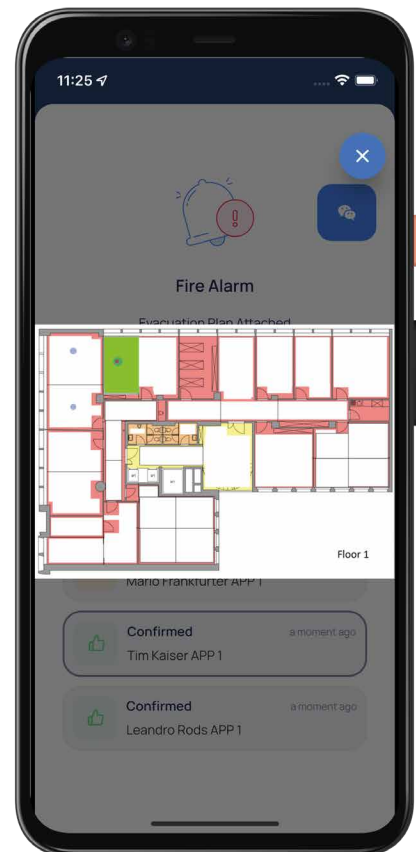
Once you receive information about recent events, you can react immediately and solve the problem.



2

MobiCall.App allows you to add attachments to separate events and triggers.

This gives a much wider overview to your team about recent events and saves precious time solving the problem.



3

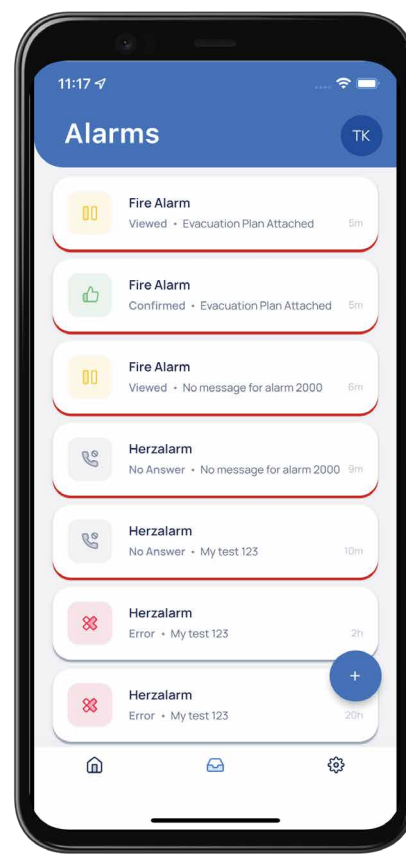
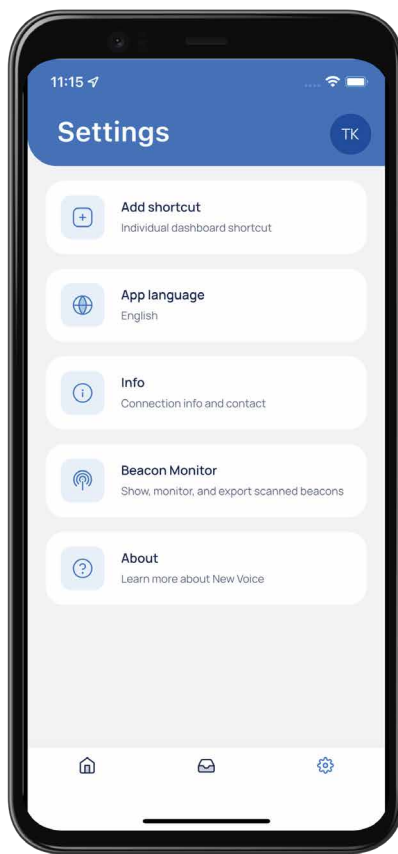
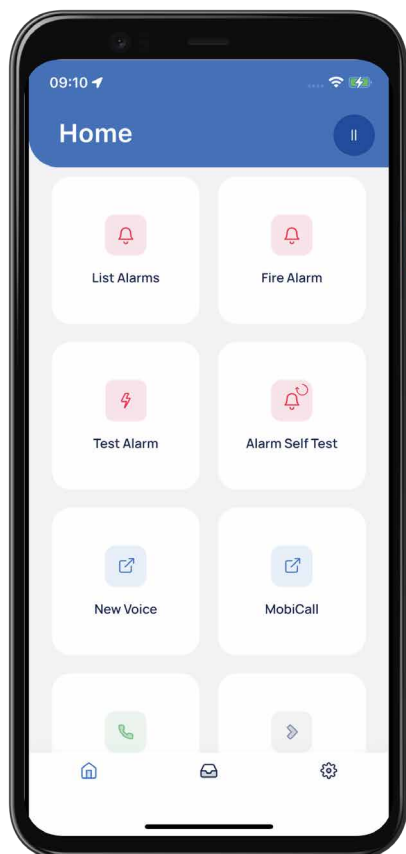
Real time monitoring feature allows you to have a complete hands-on approach 24/7 and overview all events, triggers and other data real-time from anywhere in the world.

You will be able to see all events and people who react and solve the situation.

Additionally, you are able to communicate with other recipients with our MobiChat option.



MobiCall dashboard



4

MobiCall.App allows you to create and adapt your alarm dashboard according to your needs at any time.

The dashboard is a user-friendly feature which grants a straightforward approach to all your events and triggers.

5

You can always adapt and change information on your dashboard as your needs change.

6

The alarm history gives a complete overview of all events:

Which alarm was triggered and when
Who reacted to the alarm
Who solved the problem
And much more.
Such data and analysis help you to solve and prepare for future events and hopefully avoid them at all.



MobiChat



MobiChat allows you to react to and solve problems with your team in the fastest fashion. You can discuss, look for solutions, overview plans or attachments together in real-time from anywhere in the world.



Mobility to chat with associated people regarding the alarm



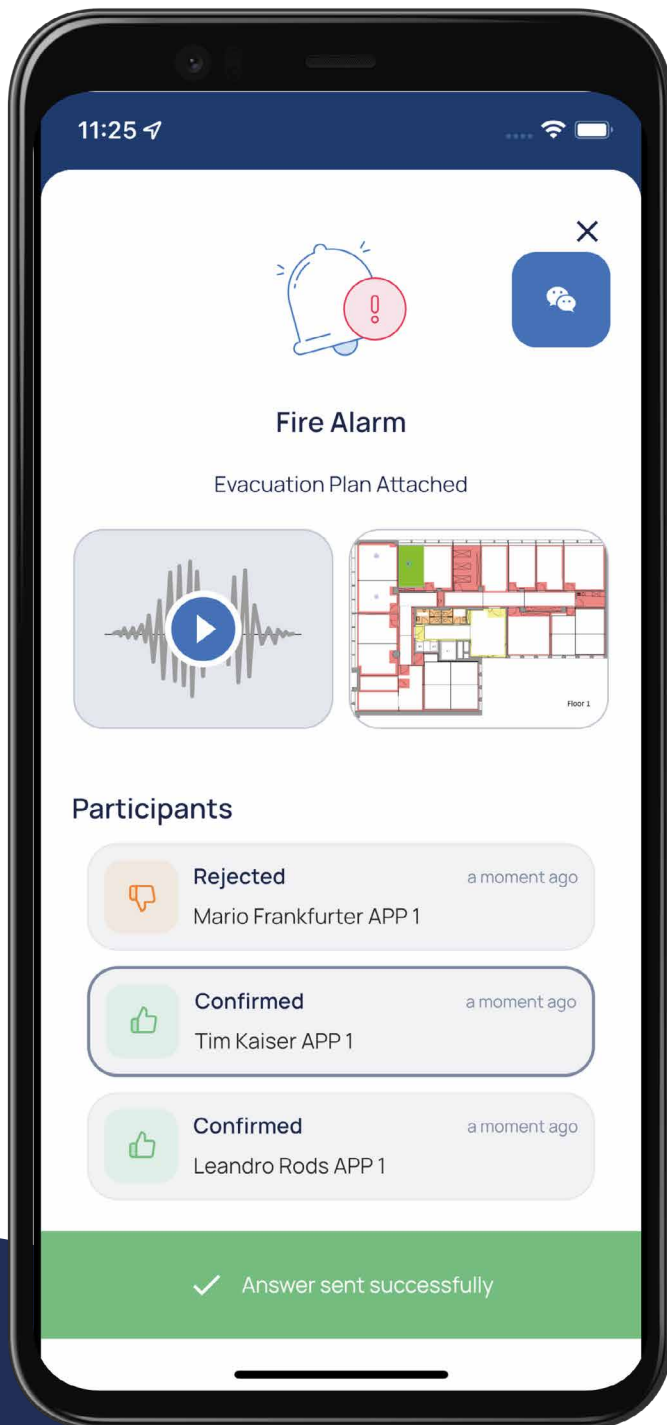
A hands-on approach 24/7



Crucial decision making with a team.



Group feature



MobiCall.App groups feature allows you to form different teams for separate events and possible alarms.

You can decide who is responsible for specific situations and who is able to jump in and solve these situations in the fastest and most efficient manner.

All your team members are seen under Participants.



Evacuation plans



The evacuation plan feature is a crucial component in life threatening situations and helps your team to avoid injuries or worse.

Using evacuation plans, your coworkers can find the fastest way to exit the premises and avoid any further escalation.

You can always adapt and improve your evacuation plans if needed.



Positioning

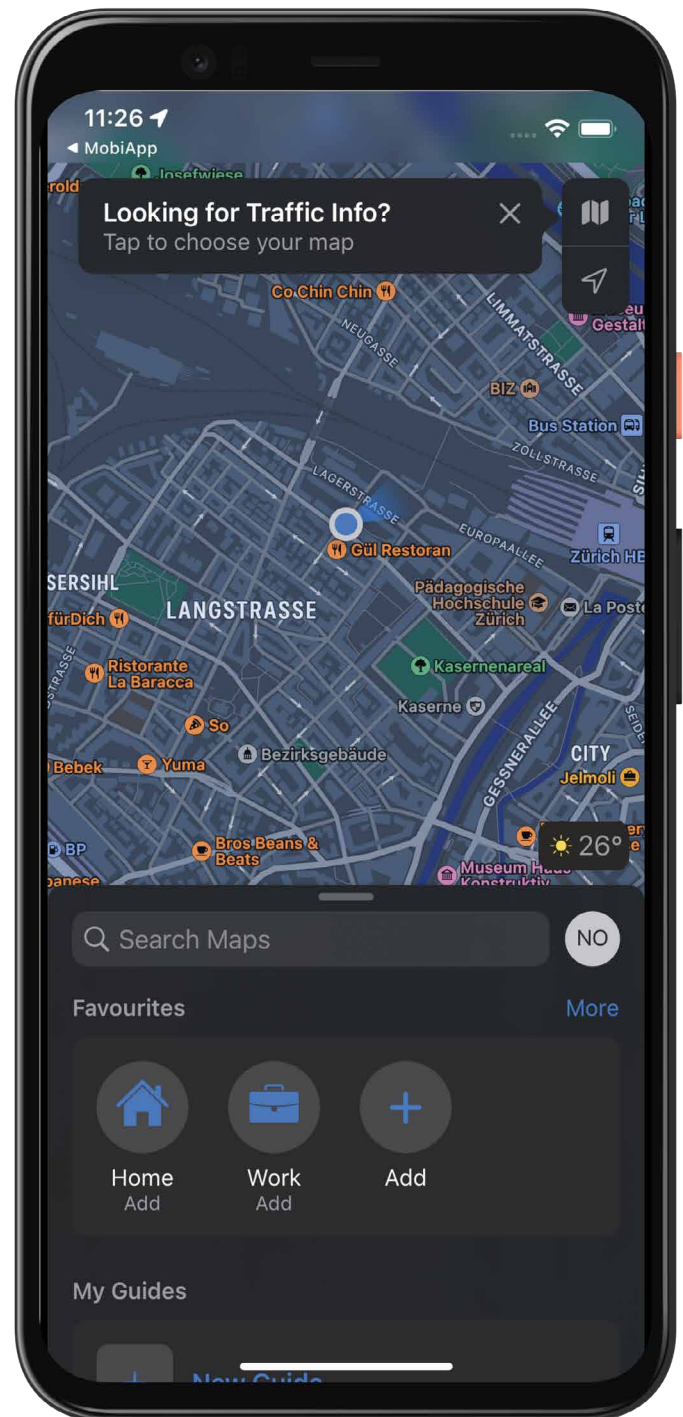


Once an event is triggered, the MobiCall.App always automatically sends the actual location of the event or the person who triggered the alarm.

This allows you and your team to get crucial information about the event and put the most sensible solution plan into action.

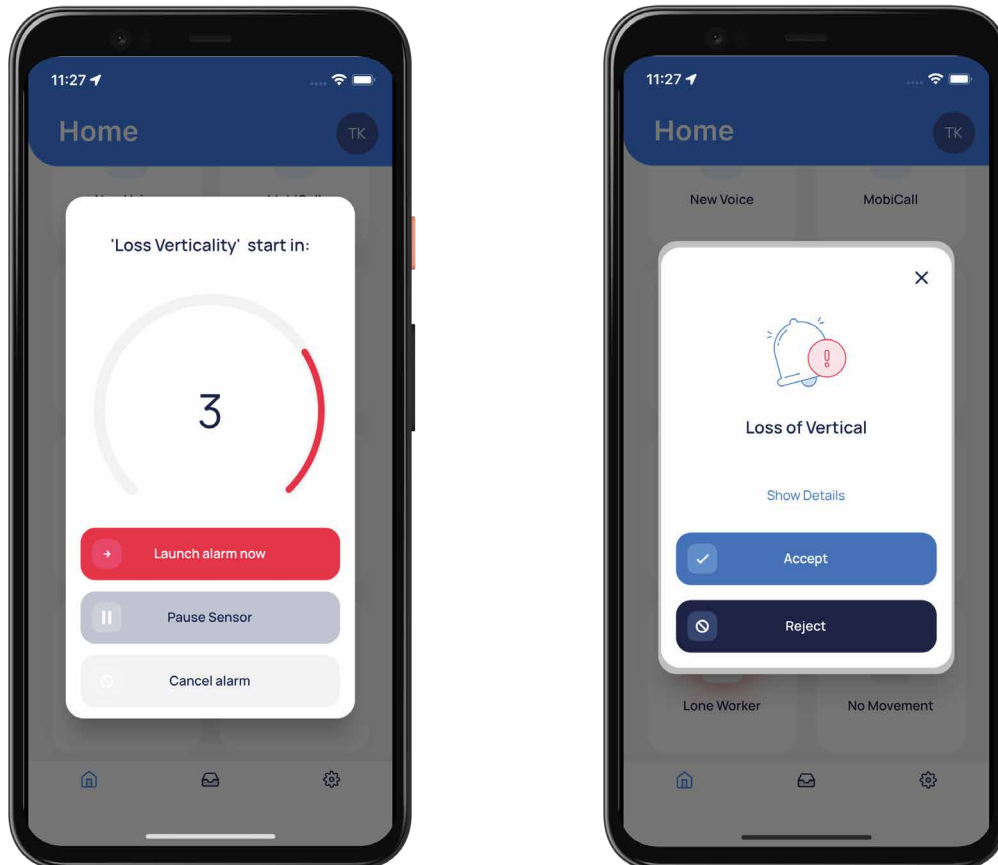
With our MobiBeacons we offer the most modern technology to find the event, alarm or person in the building.

MobiCall.App gives you an exact location of the event not only using GPS, but its location on the premise if needed.





Lone Worker Protection



The lone worker protection feature uses location sensors in your smartphone and allows viewing the situation in real-time. If your coworker falls, MobiCall.App is able to determine if the person is laying on the ground and trigger the alarm. To avoid any misunderstandings – the app has a built-in timer which can be used to stop alarms if the event has occurred accidentally.

The lone worker protection feature is created for situations in which employees work completely alone: in the factory, museum, warehouse, hospital or other locations. With this MobiCall.App feature you will be able to safeguard and protect your team if any unexpected event or health problems arise.



MobiCall.App features



Feature	Android	iOS
Receive Alarms		
Receive alarm individually per user or group	✓	✓
Accept or reject alarm	✓	✓
Dynamic or static multimedia alarm attachments (PDF / Image / Audio)	✓	✓
Different ring tones per alarm	✓	✓
Different ring volume per alarm	✓	✓
Receive Alarms with priority and colors	✓	✓
Set presence status from app	✓	✓
Playback of recorded alarm messages	✓	✓
Receive missed alarm notification when connection is lost	✓	✓
Launch Alarms		
Launch Alarm individually per user	✓	✓
Launch group alarm	✓	✓
Launch alarm for specific user	✓	✓
Launch Alarm from scenarios	✓	✓
Launch Alarm from Emergency Button	✓	
Custom text possibility Change default text when triggering alarm	✓	✓
Register and view alarm history	✓	✓
Receive alarm confirmation	✓	✓
Custom icons in Dashboard	✓	✓
Status report on user view, acceptance or rejection of alarm in real-time	✓	✓



MobiCall.App features



Feature	Android	iOS
Administration		
Store alarm and dashboard history on device	✓	✓
Positioning via GPS	✓	✓
Room accurate localization with BLE Beacons	✓	✓
Custom dashboard from choice of commands	✓	✓
Lone worker protection: supporting “no movement” and “verticality loss” sensors	✓	✓
Location detection: send alarms with location based on GPS or BLE beacons	✓	✓
Configure app from MDM	✓	✓
Use app in redundancy mode	✓	✓
Register and send alarm logs (via server or email)	✓	✓
User languages English, German, French, Italian, Portuguese and Norwegian	✓	✓
Receive audio alarm even on silent mode	✓	✓
Positioning via Wi-Fi	✓	✗
Login to app using OAuth method	✓	✓
Task Management	🕒	🕒
Chat	🕒	🕒
Rework on „Accessibility Service“	✓	✓
Reset Volume Local Settings	✓	✓
Bring the App to Foreground	✓	🕒
SIP	✓	✓
Special Confirmation	✓	✓
Optional Escalation	✓	✓
Heartbeat	✓	✓
Multipages	✓	✓

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