MobiCall

Release 15

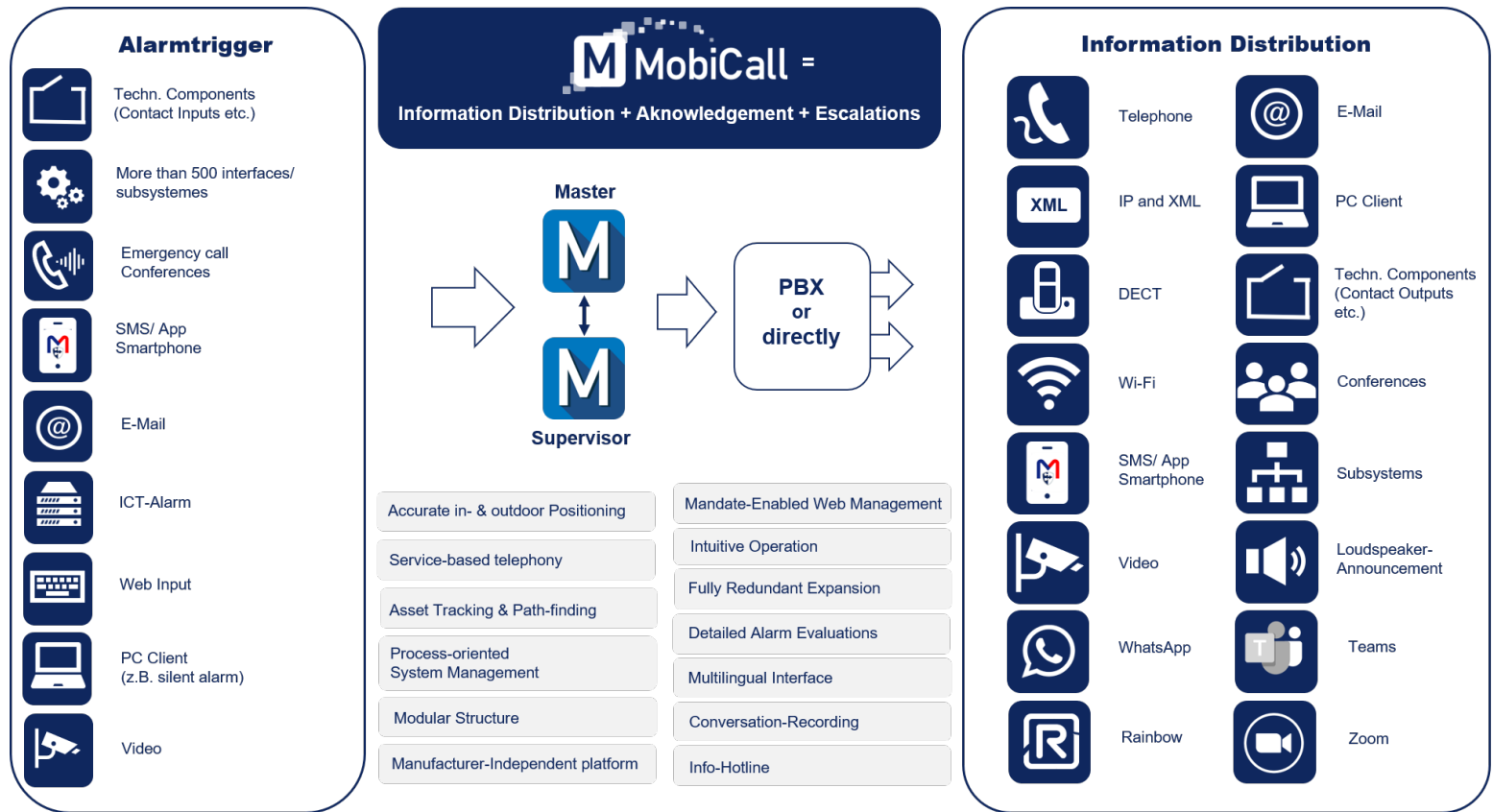**Unified Alarm Event Communication**

MobiCall

MobiCall is the central software platform for alerting, evacuation, information distribution and positioning in a professional environment. Whether in the event of fire, emergency management, silent alarm, lone worker protection or monitoring of critical infrastructures - the MobiCall application offers tailor-made services and industry-specific solutions.MobiCall ensures the comprehensive integration of a company's entire communication infrastructure. The networking of machines, devices, sensors and the responsible personnel ensures the rapid transmission of important information. MobiCall is brand-independent, modularly expandable and continuously scalable.

Fast. Simple. Reliable.

Alarmtrigger

- Techn. Components (Contact Inputs etc.)
- More than 500 interfaces/ subsystemes
- Emergency call Conferences
- SMS/ App Smartphone
- E-Mail
- ICT-Alarm
- Web Input
- PC Client (z.B. silent alarm)
- Video

MobiCall =
Information Distribution + Aknowledgement + Escalations

Master

M

M

Supervisor

PBX or directly

- Accurate in- & outdoor Positioning
- Service-based telephony
- Asset Tracking & Path-finding
- Process-oriented System Management
- Modular Structure
- Manufacturer-Independent platform
- Mandate-Enabled Web Management
- Intuitive Operation
- Fully Redundant Expansion
- Detailed Alarm Evaluations
- Multilingual Interface
- Conversation-Recording
- Info-Hotline

Information Distribution

- Telephone
- IP and XML
- DECT
- Wi-Fi
- SMS/ App Smartphone
- Video
- WhatsApp
- Rainbow
- E-Mail
- PC Client
- Techn. Components (Contact Outputs etc.)
- Conferences
- Subsystems
- Loudspeaker-Announcement
- Teams
- Zoom

MobiCall - Release 15

MobiCall continuously meets the highest security standards and offers maximum reliability for your communication. Even with the new Release 15, you can rest assured that your confidential information is always protected. Rely on MobiCall for secure and reliable communication.

Stable and Reliable

- Perfect database replication (=redundancy) settings provide increased availability, highest performance, disaster recovery, and scalability for your application.

- AMQP connections enable efficient and reliable communication between alarm servers. A user-friendly configuration when adding all AMQP links results in a powerful, reliable and scalable messaging system.

Scalable and Future Proof

- With graphical user interface and perfect data replication, importing old configuration data is easy and makes upgrading smoothly. New integrations are implemented immediately, making your system scalable and future-proof. Whatever requirements change - you are ready.

MobiCall.App - What's new?

Trigger alarm with attachments

When manually triggering an alarm via the app, it is possible to attach one or more images. Especially in the case of technical alarms, this function provides the recipient with more clarity about the incident and enables immediate assistance via MobiChat as well as a better prepared arrival on site.
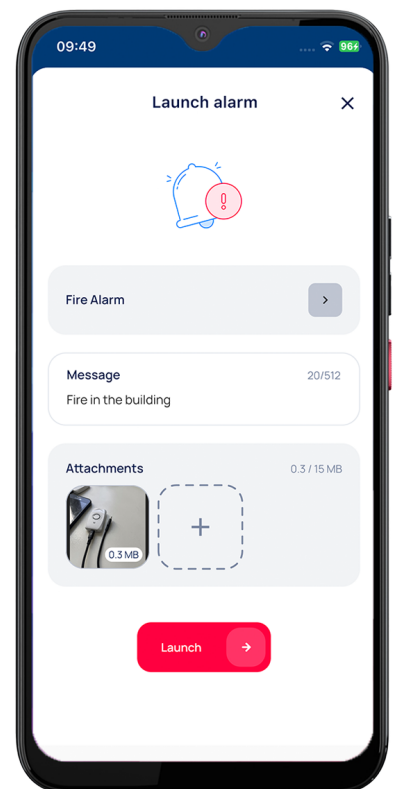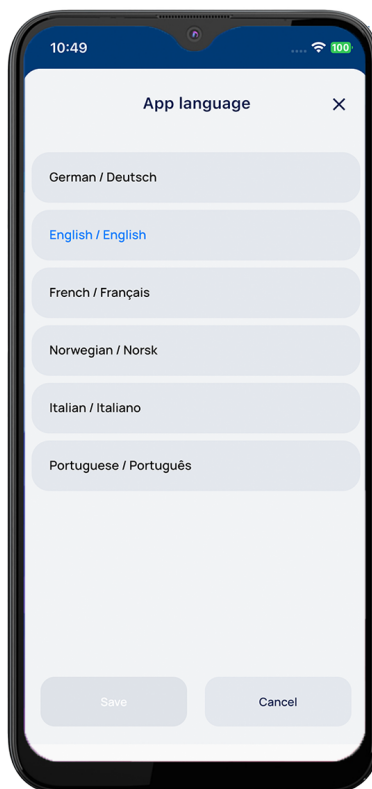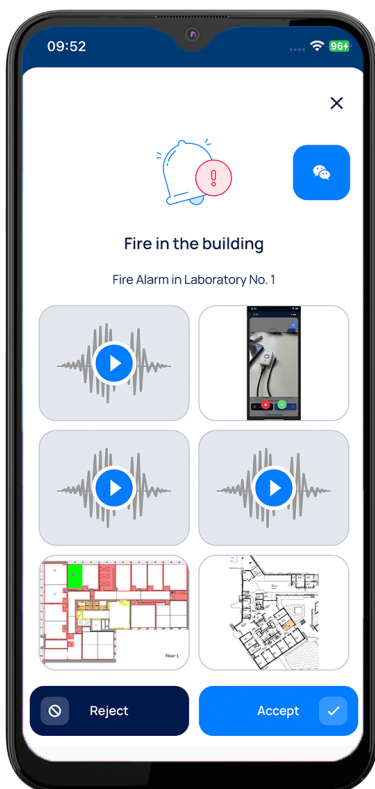
Beacon monitoring

Bluetooth beacons allow absolute accuracy for localization. To plan the replacement of the batteries as efficiently as possible, get an overview of the battery status of all connected beacons during a tour of the premises.

Video streaming

MobiCall.App connects to installed IP cameras and streams the video when an alarm is triggered. Whether in the event of a burglary or to protect lone workers, the video stream is a crucial security feature. Chat with other users to share and collaborate on current security threats.
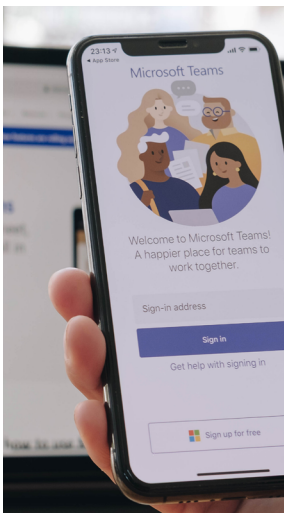
Latest Integrations

SIEMENS

MobiCall not only supports the Siemens Desigo CC protocol and connects seamlessly with Siemens fire alarm systems.

MobiCall connects to Siemens fire alarm systems via the classic Espa 4.4.4 interface, enabling comprehensive monitoring and management of building security systems. A recent integration of the modern Espa x interface has taken this integration to the next level. By working seamlessly with MobiCall, building security systems are integrated. In an emergency, teams can respond quickly and efficiently to protect buildings and occupants.

Learn more about the powerful building management platform

Microsoft Teams

MobiCall integration with MS Teams allows alerts to be sent to people, groups and channels. This interface enables pop-up alarms, alarm repeats, sending notifications and chatting via text or voice message.
MS Teams is primarily used in areas such as fire alarm, evacuation and building management, as well as disaster and mass alerting.

Find out more about our flexible, taylor-made and easy-to-use solution

zoom

The latest integration of MobiCall enables connection to Zoom via SIPS and SRTP protocols. This allows voice alerts to be sent via Zoom while leveraging the existing communications infrastructure. Concerns about the security of calls over the public Internet are addressed by encrypting the SIP protocol for secure transmission. The SIPS URI scheme is used to enforce that SIP communications are secured with Transport Layer Security (TLS).

The TLS protocol is the successor to the now-deprecated Secure Sockets Layer (SSL) and is primarily aimed at providing cryptography including data protection (confidentiality), integrity, and authenticity through the use of certificates between two or more communicating computer applications provide.
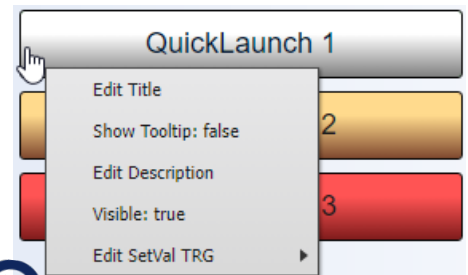
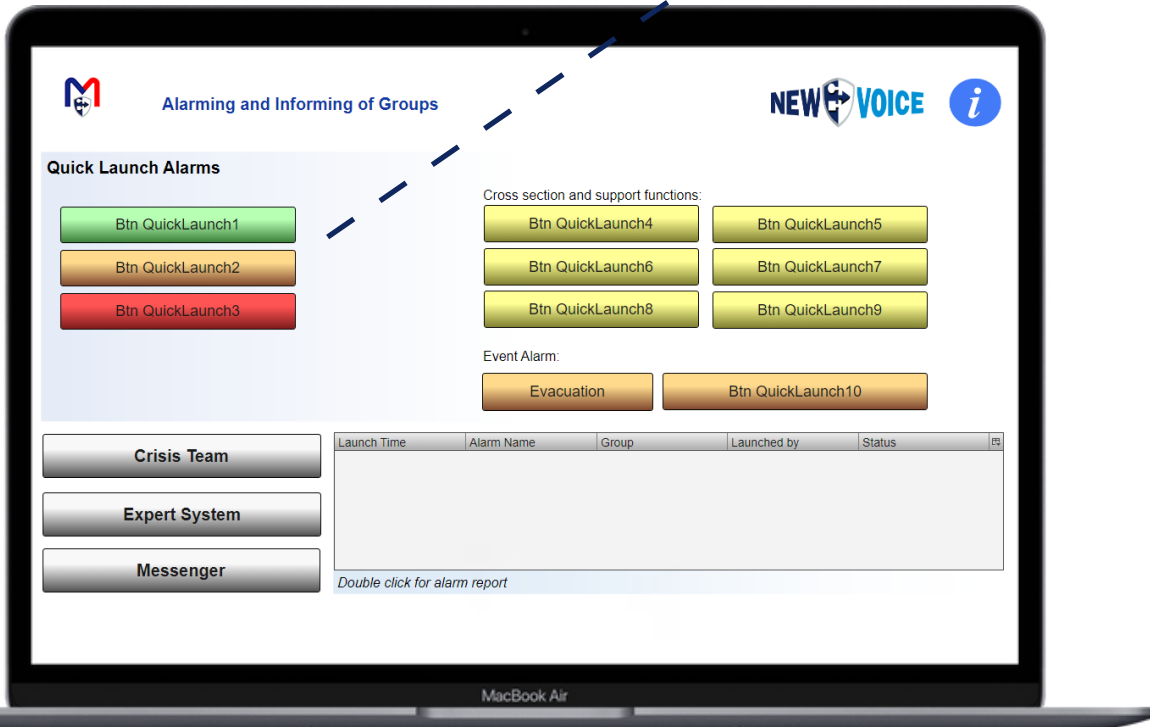# NVXperience - What's new?

Beacon Battery Monitoring

With NVXperience you monitor the battery status of the beacons in your environment.

Monitoring the alarm buttons you need

Only monitor the alarm buttons you need with our customizable active alarm status elements. Say goodbye to irrelevant alarms and look forward to a personalized alarm monitoring experience. Our trigger monitors all alarm buttons on the NVX, with a single server request displaying and updating all items. Use our new feature to avoid manual configuration errors. Reduce the number of support requests and time-consuming configurations. Optimize your monitoring process now!

QuickLaunch 1
Edit Title
Show Tooltip: false
Edit Description
Visible: true
Edit SetVal TRG ▶

Evacuation Template

Alarming and Informing of Groups

NEW VOICE *i*

Quick Launch Alarms

Btn QuickLaunch1

Btn QuickLaunch2

Btn QuickLaunch3

Cross section and support functions:

Btn QuickLaunch4	Btn QuickLaunch5
Btn QuickLaunch6	Btn QuickLaunch7
Btn QuickLaunch8	Btn QuickLaunch9

Event Alarm:

| Evacuation | Btn QuickLaunch10 |

Crisis Team

Expert System

Messenger

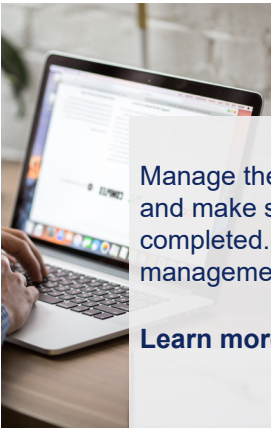| Launch Time	Alarm Name	Group	Launched by	Status

Double click for alarm report

MacBook Air

We have a standard template for evacuation procedures, which contains several layers and facilitates the installation of NVXperience.

Did you know?

Optimized workflows

with our Task Management-System (TMS)

Manage the tasks of any team or process with MobiCall's integrated TMS and make sure that all the events in a process are taken into account and completed. Optimized workflows improve the daily operational management, reduce costs and improve quality of services.
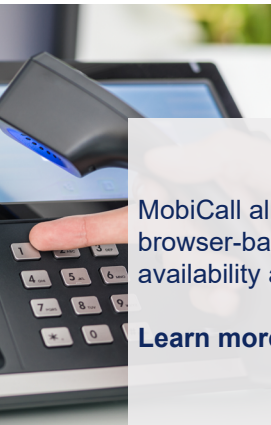
Learn more: newvoice.global/mobicall

Simple call forwarding

with interactive Voice response (IVR)

IVR uses prerecorded messages or text-to-speech technology to address callers and provide direct access to information. Using menu options, callers are routed to the appropriate staff member. IVR from MobiCall reduces waiting times, resulting in higher customer satisfaction.

Learn more: newvoice.global/mobicall

Effective integration of on-call services

with service-based telephony

MobiCall allows users to log in and out of alarms and groups through a browser-based interface. With up-to-date duty rosters, you ensure high availability and adapt to changes immediately.

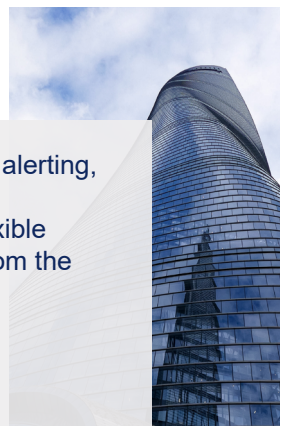**Learn more:** newvoice.global/dienstbasierte-telefonie

Safety and flexibility

with MobiCCloud

As a web-based service, MobiCCloud is the cloud solution for alerting, mobilization, evacuation, information distribution and personal security. MobiCCloud provides an innovative and flexible platform that adapts to your individual needs. Mass alerting from the cloud with low one-time costs.

Learn more: newvoice.global/mobiccloud

Did you know?

Accurate positioning made easy
with MobiCall

MobiCall uses various technologies such as DECT, WiFi, Bluetooth or NFC and locates people indoors accurate to the room and outdoors accurate to the tree. The precise localization saves lives and prevents damages. Positioning, path-finding and asset tracking of objects in healthcare facilities and many other areas is made easy by MobiCall.

Learn more: newvoice.global/indoor-lokalisierung

Simplified Management
with AD-Integration

MobiCall allows the integration of existing Active Directory-databases and thus an automatic import of master data. The triggering of an alarm enables the location identification of the alarming party.

Learn more: newvoice.global/mobicall
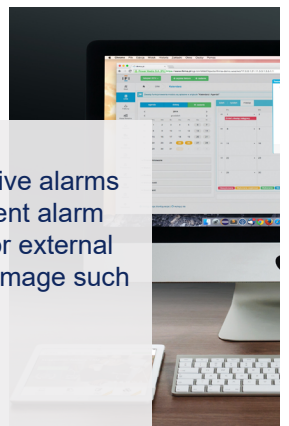
Conference recording

The integrated voice recording enables the analysis of conferences and emergency calls for improvement and processing.

Learn more: newvoice.global/mobicall

PC/Desktop Client

The PC/Desktop Client of MobiCall is used to trigger and receive alarms at computer workstations. The functions enable covert and silent alarm triggering for threats using keyboard shortcuts, mouse clicks or external buttons. Alarms are received via text, pop-up, voice, audio or image such as site maps and video messages.

Learn more: newvoice.global/desktop-client

The most valuable features.
Endless integrations.
All on one platform.

MobiCall

MobiCall

MobiBBox

- PC industriel compact avec serveur web intégré
- MobiCall préinstallé et prêt à l'emploi
- Boîtier robuste et sans pièces mobiles
- Faible besoin en maintenance
- Passerelle locale dans le réseau
- 8 contacts et 2 relais intégrés
- Module SMS intégré

MobiCall

- Solution indépendante de la plateforme
- Virtualisation
- Géo-redondance
- Fonctionnement en tant que système central ou passerelle locale dans le réseau

MobiCCloud

- Infrastructure performante et fiable
- Sécurité renforcée avec une protection cryptée
- Maintenance et mises à jour automatiques par le fabricant
- Évolutif et flexible
- Possibilité de lancer des alertes massives depuis le Cloud.

vmware®

Microsoft **Hyper-V**

The following licenses are included by default in each version:

Alarm Escalation

Time-Bound Alarm Distribution

Fixed Number of Persons to be Alerted

Internal Watchdog Monitoring

Data Backup

Static Reports

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